



SE17 Rate-Pak™ Module Update

Dear Valued Neopost Customer,

Effective May 14, 2007, the United States Postal Service will be changing their mailing rates. Enclosed with this letter you will find your rate and structure Rate-Pak™, which when installed, will update your SE-17 scale to provide you with the latest supported USPS rates.

Please do not install your 2007 rates until May 14th. Installing your new rates is a simple process that should take less than five minutes. Before installing the new rates, please review the enclosed installation instructions (steps 1-6). After the new Rate-Pak™ Module is installed, please return the old Rate-Pak™ Module in the prepaid, self addressed padded envelope that arrived with this letter (step 7).

Your SE17 includes an update rates including the new first class letter rates. You will need to confirm the mail shape meets the requirements for the new "First Class" - Letter, Flat and Parcel rates. Please refer to the First Class rate chart included at the bottom of the installation instructions for a comparison of Shape-Based rates and weights. For more details on Shape-Based pricing and the impact on your scale, please go to the Neopost web site.

Please note: it is the sole responsibility of the customer to install and verify that the rates are properly installed. Neopost Inc will not be liable for rates that were not verified or installed properly.

Should you have any administrative or technical questions concerning this 2007 Rate Change you can contact Neopost as described below.

- Please try visiting our website web site at <http://www.neopostinc.com> for complete rate change information, including access to new USPS mail classes.
- When contacting us, please have your product model number, product serial number and your customer number available so that our representatives can assist you in an efficient manner.
- If you received this Rate Change Software in error. Return the contents of this rate package to Neopost Inc, Hayward. Please include the Sales Order # on the outside of the envelope.
- Please contact by telephone, fax or email us at:

Customer Service (Order / Billing / General Rate Change questions)

Monday to Friday: 7:00 AM to 7:00PM (Central Time)

Phone: (800) 934.2257

Fax: (510) 429.6721

Email: NeopostRateChange@neopostinc.com

Technical Services (Rate Change Installation/ Equipment questions)

Monday to Friday: 7:00 AM to 7:00PM (Central Time)

Phone: (800) 259.2678

Fax: (972) 241.9355



Email: support@neopostinc.com

For more information on the rate and structure change please see the USPS web site at <http://www.usps.com/ratecase/> .

We appreciate being your mailing system provider of choice and look forward to a long business relationship.

Sincerely, The Neopost Rate Change Team

SE17 Scale – Rate-Pak™ Module Installation Procedure: Rev USPS07

Step	Action	Figure
1	Unplug the scale from the power adapter.	
2	Remove the access cover on the bottom of the scale.	
3	Remove the Rate-Pak™ Module from the socket by pulling up on the end of the printed circuit board (PCB).	
4	Press the new Rate-Pak™ Module into the socket. Note: The Rate-Pak™ Module will only install in the proper direction. Do not use excessive force.	
5	Place the access cover back onto the scale and snap it back into place.	
6	Reconnect the scale to the power adapter.	
7	Please return the old Rate-Pak™ in the prepaid, self addressed padded envelope that arrived with this letter. <i>NOTE: To avoid a \$175.00 charge (in addition to the purchase price of the new rate change), the old Rate-Pak™ module must be returned to the Neopost Distribution Center address within 30 days after the effective date of the rate change</i>	

2007 First Class Shape-Based Rates

Ounces	Letter	Flat	Parcel	Ounces	Let	Flat	Parcel
0.1 - 1.0	\$0.41	\$0.80	\$1.13	6.1 - 7.0	-	\$1.82	\$2.15
1.1 - 2.0	\$0.58	\$0.97	\$1.30	7.1 - 8.0	-	\$1.99	\$2.32
2.1 - 3.0	\$0.75	\$1.14	\$1.47	8.1 - 9.0	-	\$2.16	\$2.49
3.1 - 3.5	\$0.92	\$1.31	\$1.64	9.1 - 10.0	-	\$2.33	\$2.66
3.6 - 4.0	-	\$1.31	\$1.64	10.1 - 11.0	-	\$2.50	\$2.83
4.1 - 5.0	-	\$1.48	\$1.81	11.1 - 12.0	-	\$2.67	\$3.00
5.1 - 6.0	-	\$1.65	\$1.98	12.1 - 13.0	-	\$2.84	\$3.17